

## **Annette Vazquez Biography -**

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Annette Vazquez is an accomplished senior leader with a strong record of driving organizational performance through innovative talent solutions and strategic enablement initiatives. With expertise spanning learning strategies, performance management, and operational efficiency, she has successfully led large-scale programs improving KPIs such as customer satisfaction and new hire speed-to-competency. Her leadership roles at Toast Inc. and Vonage showcase her ability to manage technical teams, deliver impactful training solutions, and pioneer measurement strategies for continuous improvement, earning her industry recognition, including a Brandon Hall Award for Outstanding Achievement in Measurement & Evaluation. Her career spans diverse industries, showcasing her ability to adapt and lead in dynamic environments while her technical acumen and strategic vision make her a force in customer care enablement, learning development, and global operations.